



# Release Notes

## Release 20.2.7502 7/20/20

### FirePrograms functionality changes and enhancements:

- Multiple department users must now select the department they wish to initially work with at login.
- On initial login, the help display panel is presented with customer service contact information and a button to launch the new customer resources form (below)
- New Customer Resource form that allows users to watch FirePrograms software application training videos. Web-deployed users will see the videos inside the application; for local installs their default web browser will be launched, they will be automatically logged in to the "Customer Resources" application, and they can select the video they wish to view